



PATIENT'S RIGHTS AND RESPONSIBILITIES

KNOW YOUR RIGHTS

To the extent provided by law and within the capacity of this facility, every patient has the right:

- 1) to be treated with respect, consideration, and dignity regardless of race, creed, gender, national origin, religion, sexual orientation, or ability.
- 2) to prompt medical treatment in an urgent situation without discrimination on account of economic status or ability to pay at the time of service.
- 3) to confidentiality of all records and communications to the extent provided by law.
- 4) to request a medical provider of a particular gender or with a particular treatment approach. To request a chaperone be present during your visit.
- 5) to privacy during medical care.
- 6) to clear and concise explanations of his/her condition and of all proposed procedures, including the risks, possible problems, or side effects that may result.
- 7) to refuse treatment - *unless you are evaluated as likely to harm self, harm others, or gravely disabled then protective measures are taken.*
- 8) to refuse to participate in research projects or to refuse any care or examination which is primarily educational or informational rather than diagnostic or therapeutic.
- 9) to request a second opinion from a provider at Pat Walker Health Center staff or from another provider at any time. Any fees assessed for these consultation(s) are the responsibility of the patient.
- 10) to request to inspect their medical records. These records will be made available according to federal and state law and policies and procedures established by Pat Walker Health Center.
- 11) to submit to the Health Center Advisory Committee appointed by the Vice Chancellor for Student Affairs, grievances and recommendations regarding the policies and procedures followed at Pat Walker Health Center.
- 12) to receive an explanation of ways to prevent problems from occurring again.

YOUR RESPONSIBILITIES

It is the responsibility of each patient:

- to provide, to the best of the individual's knowledge, accurate information relating to his/her health and personal situation.
- to accept personal responsibility to follow a treatment plan.
- to accept personal responsibility if they refuse treatment.
- to assume financial obligations for services rendered and to provide, if applicable, accurate insurance information.
- to respect the rights of other patients, clients, and health center personnel with whom they may come in contact.
- to adhere to all policies and processes of Pat Walker Health Center.
- to keep scheduled appointments or notify Pat Walker Health Center of cancellation at least two (2) hours in advance.