

What you need to know about...

U of A Student Health Insurance

Academic School Year 2020-2021 / Policy Year: August 1, 2020 – July 31, 2021

Welcome to the University of Arkansas!

The university-sponsored student health insurance policy is offered by Academic Health Plans (AHP) and underwritten by UnitedHealthcare Student Resources.

For more information about the plan, go to uark.myahpcare.com. Policy details are listed under the “Benefits” tab.

UNITEDHEALTHCARE STUDENT RESOURCES PPO

The Preferred Provider Organization (PPO) is UnitedHealthcare Options Network, which includes most providers, clinics, hospitals, and facilities in Northwest Arkansas. This plan can also be used anywhere in the United States that accepts or bills for UnitedHealthcare.

WHO IS ELIGIBLE TO ENROLL?

- All undergraduate students enrolled in at least six (6) hours of on-campus undergraduate study and graduate students enrolled in at least one (1) hour of on-campus graduate study
- Students enrolled in Optional Practical Training (OPT)/APT
- Visiting Scholars
- Student’s dependents such as spouses, domestic partners, and children

HOW DO I ENROLL?

All domestic undergraduate and graduate students can enroll online at uark.myahpcare.com/enrollment. Any eligible dependents can be added to the policy online as well and must be enrolled at the same time as the student/subscriber.

International students will be enrolled into the plan automatically and no action is required from the student. If an international student would like to add an eligible dependent, this can be done online at uark.myahpcare.com/enrollment.

OPTIONAL DENTAL/VISION INSURANCE

AHP also offers a dental/vision insurance plan through Cigna. Enrollment is optional and can be completed online at uark.myahpcare.com/dentalvisionbenefits during the Fall 2020 and Spring 2021 open enrollment periods only. The annual premium for the 2020-2021 Policy Year is \$544. You do not need to be a participant in the Medical Student Health Insurance Plan to participate in this plan.

Student Insurance Representative



Savannah Evans

Office: PWHC 1028

Phone: 479-575-4406

savannah.evans@ahpcare.com

Pat Walker Health Center

525 N. Garland Ave

Fayetteville, AR 72701

Phone: 479-575-4451

Web: health.uark.edu

Social Media: @UofAhealth

General Hours of Operation

Monday - Thursday: 8 am - 5 pm

Friday: 9 am - 5 pm

UNITEDHEALTHCARE
STUDENT RESOURCES

1-888-224-4875

CIGNA DENTAL/VISION

1-800-767-0700

GRADUATE ASSISTANTS/TEACHING ASSISTANTS (50% APPOINTED)

As a fringe benefit, the U of A will pay 66.6% of the total premium cost each semester for graduate assistants and teaching assistants that are at least 50% appointed in their positions. The cost remaining (33.4%) for Fall is **\$312.63**. Spring/Summer is **\$432.57**. The enrollment option will be available as a "To-Do" task on your UAConnect student account once your department has completed your paperwork/payroll. **If you choose to enroll, select "ACCEPT" on your UAConnect account, rather than signing up through the AHP insurance website. You will only want to enroll using the AHP site for any dependents you may want to add to your plan.**

Once you pay for insurance (or complete the payroll deduction form), your information will be sent to AHP. An email with next steps/insurance card information will follow. **If you need to seek medical care or get a prescription before you receive your insurance card, please contact Savannah Evans at least 48 hours in advance.**

INTERNATIONAL STUDENTS (GA/TA): A charge of \$936.00 for Fall and \$1,299.00 for Spring/Summer semesters will appear on your UAConnect account until your department has finalized your registration/payroll process. Once completed, the discounted rate will be applied. If you have questions about your assistantship status, please contact your supervisor/department. Timely payment is required to have active health insurance. For payroll deduction, see the Treasurer's office website: http://treasurernet.uark.edu/Payroll_Deduct_Reg.aspx.

GRADUATE (NO ASSISTANTSHIP) & UNDERGRADUATE INTERNATIONAL STUDENTS

You will see a charge for health insurance on your UAConnect account. The total cost for the Fall semester is \$936.00 and \$1,299.00 for the Spring/Summer semesters.

INSURANCE WAIVER REQUESTS

All international students are required to enroll in the student health insurance policy. The premium cost will be billed to their UAConnect account each semester. The University of Arkansas has established the conditions in which an international student can request a waiver to the student health insurance plan by providing alternative health insurance coverage. To be approved for a waiver, the alternate health coverage must meet the University's minimum requirements and be submitted with proof documentation prior to each semester's deadline date (found below). A waiver is available for international students if they qualify for one of the following exceptions:

1. Students in Sponsored Student Programs that receive health insurance through their embassy, Ministry of Education and/or non-government organizations will be provided a waiver by the University of Arkansas-Sponsored Programs Office (if applicable). **STUDENTS IN SPONSORED STUDENT PROGRAMS WILL NOT NEED TO SUBMIT A WAIVER TO THE STUDENT INSURANCE COMPANY.**
2. Students covered by health insurance provided by an insurance company in the United States through employment (either their own or a spouse/parent). These students may apply for a waiver by going to uark.myahpcare.com/waiver. *If the employer plan qualifies for a waiver but does not include medical evacuation and repatriation (as required), a link will be sent to you to satisfy this requirement.*

You will receive notification from AHP within 7-10 days on the status of your waiver request. **A waiver granted in Fall 2020 is considered valid for the remainder of the School/Policy Year.**

WAIVER SUBMISSION DATES 2020-2021

Fall - 06/22/2020 – 09/25/2020

Spring/Summer - 12/03/2020 - 02/25/2021

Summer - 04/02/2021 - 06/14/2021