UPDATED: NWA COVID-19 SCREENING & TESTING RESOURCES

as of 11/4/2020

TESTING CRITERIA

SYMPTOMS - Symptoms include exhibiting any of the following: Fever or chills, cough, shortness of breath or difficulty breathing, fatigue, muscle or body aches, headache, new loss of taste or smell, sore throat, congestion or runny nose, nausea or vomiting, diarrhea

NO SYMPTOMS: Exhibit no symptoms but have had significant contact with confirmed COVID-19 positive individuals. Significant contact is defined to be less than six feet from COVID-19 individual for more than 15 minutes with or without face covering.

If you have been exposed to COVID-19 but do not meet the testing criteria listed, contact your Local Arkansas Department of Health Unit for testing. Northwest Arkansas Local Health Unit information is listed below.

Arkansas Department of Health NWA COVID-19 Testing Locations

Benton County Health Unit (Rogers): 479-986-1300

- Drive through testing. The local health units are collecting insurance information, however there is no out of pocket expense to the patient. No symptoms needed.
- Phone Number:
  - 479-986-1300
  - 8 a.m. – 4:30 p.m., Monday – Friday
  - Appointment required.
- Address:
  - 1200 W. Walnut Street Suite 2200 Rogers, AR 72756
Madison County Health Unit (Huntsville): 479-738-2612

- The local health units are collecting insurance information, however there is no out of pocket expense to the patient
- **Phone Number:**
  - 479-738-2612
  - 9:30a.m.-5:00p.m. Tuesday
  - 8a.m.-4p.m., Monday, Wednesday, Thursday and Friday.
  - Appointment preferred but not required.
- **Address:**
  - 709 N College St, Huntsville, AR 72740

Carroll County Health Unit (Berryville): 870-423-2923

- The local health units are collecting insurance information, however there is no out of pocket expense to the patient. Testing only symptomatic patients or with known exposure to a positive case.
- **Phone Number:**
  - 870-423-2923
  - 8a.m.-4:00p.m., Monday, Wednesday, Thursday and Friday.
  - 9:30a.m.-5:30p.m., Tuesday.
  - Appointment required.
- **Address:**
  - 402 Hailey Rd, Berryville, AR 72616

Washington County Health Unit (Fayetteville): 479-521-8181

- Drive through testing. The local health units are collecting insurance information, however there is no out of pocket expense to the patient. No symptoms needed.
- **Phone Number:**
  - 479-521-8181
  - 8a.m.-4:30 p.m., Monday - Friday
  - Appointment required.
- **Address:**
  - 3270 N Wimberly Dr, Fayetteville, AR 72703
Arkansas Department of Health Call Center: 1-800-803-7847

Arkansas Department of Health call center answering questions from health care providers and the public.
- Call: **1-800-803-7847** (8 a.m. to 4:30 p.m.)
- Call: **501-661-2136** (after hours)

NWA Health Care Provider COVID-19 Testing Locations

WALMART/Quest Drive-Thru Testing Site

- Walmart and Quest have opened a testing site for anyone with COVID-19 symptoms. Those seeking testing must first qualify for COVID-19 screening and schedule an appointment at: [www.MyQuestCovidTest.com](http://www.MyQuestCovidTest.com)
- Located at the Walmart Neighborhood Market at 1400 N. Walton Boulevard, Bentonville, AR
- Drive-thru testing site open Tuesdays and Thursdays, weekly 7 a.m. to 9 a.m. (prior to the pharmacy opening for regular business). Open on Friday’s 7 a.m. to 9 a.m. as needed.

Veterans Health Care System of the Ozarks

- **Veterans enrolled in VA health care**: For veterans who are concerned they may have symptoms of COVID-19, flu or cold, contact the VA at 800-691-8387 before going to scheduled appointments. Clinical staff are available to provide 24/7 virtual care and support, including nurse advice and triage. This service is available at no cost to Veterans enrolled for VA health care.
  - Call: **1-800-691-8387**
UAMS Northwest

- **COVID-19 UAMS Hotline: 1-800-632-4502**
  UAMS has set up a coronavirus hotline for people who have questions or feel they may have symptoms.
  - Hotline: **1-800-632-4502**
  - **ONLINE SCREENING:** [www.UAMSHealth.com/HealthNow](http://www.UAMSHealth.com/HealthNow)
  UAMS HealthNow is available for free COVID-19 screenings. This service is available 24 hours a day, 7 days a week to patients of all ages across the state of Arkansas and is accessible from a smart phone, tablet, laptop or computer with video capabilities. Spanish-speaking and Marshallese-speaking screeners are available.

- **UAMS Drive-Thru Clinic: 479-521-8260**
  Doctor’s visit in the safety of your car! Flu, strep, upper respiratory issues and flu shots. Covid testing performed on-site until 4:30 p.m. Monday-Friday. Same day service – call to schedule.
  - Directions:
    - Call 479-521-8260 to schedule your drive-thru visit.
    - Drive to the North Street entrance.
    - Pull up under the covered entrance.
    - Wait in your car and a physician will come out to see you.

UAMS Family Medicine
1125 N. College Ave.
Fayetteville, AR 72703
Monday-Friday, 8:00 a.m. – noon & 1:00 p.m. – 5:00 p.m.

- **UAMS Mobile Testing: 479-751-3043**
  FREE Covid-19 testing & flu shots.
  - Directions:
    - Enter the drive just to the south of the Schmieding Center for Senior Health and Education.
    - Pull around to the back of the building.
    - The mobile unit will be at the far end of the parking lot.
    - Wait in your car and a staff member will come out to see you.

Schmieding Center for Senior Health and Education
2422 N. Thompson St.
Springdale, AR 72764
Monday-Friday, 11:00 a.m. – 7:00 p.m.
Arkansans experiencing mental health issues or stress related to the COVID-19 pandemic may receive immediate help 24 hours a day through the UAMS AR-Connect program with no out-of-pocket cost to the patient. The AR-Connect call center is available 24 hours a day, seven days a week. A live video virtual clinic operates Monday through Friday, 8 a.m. to 5 p.m.

Washington Regional Medical Center

Washington Regional Coronavirus Hotline 479-463-2055

- Call **479-463-2055** an established hotline to determine if further evaluation or testing is warranted.
- Available Monday – Friday, 8 a.m. to 5 p.m.; Saturday and Sunday, 8 a.m. to 3 p.m.

Washington Regional Coronavirus (COVID-19) Screening/Testing Clinic

- Provides COVID-19 testing for individuals *without symptoms*, but who have had a direct exposure to COVID-19
- 3318 N. North Hills Blvd, Fayetteville, AR
- Open 9 a.m. to 5 p.m., Monday – Friday
- Open 8 a.m to 1p.m., Saturday and Sunday
- Appointment not necessary

Washington Regional Urgent Care – Fayetteville location

- Provides evaluation, treatment and testing for individuals *with symptoms* of COVID-19 and respiratory illness
- 3 E. Appleby Road, Suite 1, Fayetteville, AR (located in the William L. Bradley Medical Plaza)
- Open 9 a.m. to 5 p.m., seven days a week
- Appointment not necessary

Washington Regional Eureka Springs Family Clinic

- Drive-thru coronavirus screening/testing
- 146 Passion Play Road, Suite A, Eureka Springs, AR
- Available Monday – Friday, 8 a.m. to noon
Northwest Health System

Bella Vista EMS Community Partners & Northwest Medical Plaza-Sugar Creek:

The Bella Vista Fire Department and EMS’ Community Paramedics are offering in-home testing for COVID-19 as needed following pre-screenings and telemedicine visits for patients who meet certain criteria in coordination with Northwest Medical Plaza-Sugar Creek.

- Call 479-306-7507 between 8 am – 5 pm Monday thru Friday for an initial telephone screening.

Northwest Medical Plaza - Bentonville COVID-19 Screening and Testing:

- Call: 479-306-7507
- 601 Southwest Regional Airport Blvd., Bentonville, AR 72713

Northwest Medical Plaza – Eastside COVID-19 Screening and Testing:

- Call: 479-306-7507
  - 2158 Butterfield Coach Rd., Suite 100, Springdale, AR 72764

Mercy Northwest Arkansas

Mercy NWA COVID-19 Test Collection Site: 479-717-7585

An evaluation site for patients with symptoms of possible COVID-19. Anyone seeking a test must call Mercy’s COVID-19 Evaluation Site screening line for evaluation and an appointment. *If you are a Mercy patient, a referral from your primary care physician is preferred.*

- Screening and appointment line is open Monday - Friday 8 am – 4 pm
- Call: 479-717-7585
- Testing site is located at 2100 S. 54th Street, Rogers, AR
- Appointments available 5 days a week
- Spanish speaking screeners are available along with all other languages supported with phone translators.
**Mercy Respiratory Care Clinic: 479-986-6090**

A dedicated clinic for patients with moderate to severe respiratory illnesses.

- Call: **479-986-6090**
- Located at Mercy Convenient Care – Highway 102
  - 3101 S.E. 14th St, Bentonville, AR
  - Open 8 a.m. – 8 p.m., seven days a week

**Mercy GoHealth**

**Mercy GoHealth Springdale**

- COVID-19 diagnostic tests are available at all centers for patients with or without symptoms; Results in 3-5 days.
- If you have symptoms, we recommend you book a Video Visit first.
- COVID-19 antibody tests are available at all centers; Results in 2-3 days.
- Test results can be found in your Patient Portal.
- Register online at [https://www.gohealthuc.com/arkansas#covid19](https://www.gohealthuc.com/arkansas#covid19)

- **Rogers**
  - Monday - Friday 8:00am - 8:00pm, Saturday – Sunday 9:00am - 5:00pm
  - Call: **479-616-1485**
  - 2012 S Promenade Blvd., Rogers, AR 72758

- **Springdale**
  - Monday - Friday 8:00am - 8:00pm, Saturday – Sunday 9:00am - 5:00pm
  - Call: **479-318-0161**
  - 4962 Elm Springs Rd Ste 5, Springdale, AR 72762

- **Fayetteville**
  - Monday - Friday 8:00am - 8:00pm, Saturday – Sunday 9:00am - 5:00pm
  - Call: **479-439-8120**
  - 3391 N College Ave Ste 1, Fayetteville, AR 72703
MANA
MANA offers drive-up testing at the locations listed below. Appointments are required at some clinics. Patients will complete a COVID-19 Screening Form or telemedicine screening (Northwest Arkansas Pediatrics) prior to testing.

- **MANA Family Medicine South’s Fever and Respiratory Clinic:** 479-442-2822
  2523 E. Huntsville Road, Fayetteville
  7 am to 4 pm, Monday – Friday
  Drive-up testing, no appointment required.

- **MANA Family Medicine Springdale:** 479-750-3630
  1109 S. West End Street, Springdale
  7:30 am to 5 pm, Monday – Friday
  By appointment only.

- **MANA Family Medicine Har-Ber:** 479-361-1020
  171 N. Maestri Road (Hwy 112), Springdale
  8 am to 12 pm and 1 pm to 4 pm, Monday through Thursday
  By appointment only.

- **MANA Family Medicine Pinnacle Hills:** 479-464-5599
  3730 Pinnacle Hills Parkway, Suite 2, Rogers
  8 am to 5 pm, Monday - Friday
  By appointment only.

- **MANA Urgent Care Wedington:** 479-442-0006
  1188 N. Salem Road, Suite 6, Fayetteville
  7 am to 6 pm, Monday - Sunday
  Drive-up testing, no appointment required.

- **MANA Urgent Care College:** 479-521-0200
  1673 N. College Avenue, Fayetteville
  Drive-up testing, no appointment required.

- **Northwest Arkansas Pediatrics:** 479-442-7322
  3380 N. Futrall Drive, Fayetteville
  8 am to 5 pm, Monday - Friday
  Please call to schedule a telemedicine screening appointment.
Community Clinic

Community Clinic: Call or Text 1-855-438-2280

The following locations have been established to offer screening and testing for COVID-19. Patients experiencing fever, cough, and shortness of breath are recommended to call and make an appointment or drive-up to one of these acute care sites for evaluation.

- Call or Text 1-855-438-2280 for an appointment
  - Community Clinic Rogers Medical, 1233 W Poplar St., Rogers, AR 72756
  - Community Clinic Siloam Springs, 500 S Mt Olive, Siloam Springs, AR 72761
  - Community Clinic Springdale, 614 E. Emma Ave., Springdale, AR 72764
  - Monday – Friday 8 a.m. to 12 p.m. & 1 p.m. to 5 p.m.

Arkansas Children’s Northwest

Arkansas Children’s:

- COVID-19 testing available for both symptomatic and asymptomatic patients ages 0-21 Monday – Friday with an order from a physician. By appointment only at our drive through testing site. Once an order is obtained, parents can call 479-725-6995 (8 am – 4 pm Monday thru Friday) to schedule an appointment.
ADDITIONAL TRUSTED RESOURCES

- Several COVID-19 resources from the NWA Health Care Community can be found on the NWA Council’s website: [www.nwacouncil.org/health-care](http://www.nwacouncil.org/health-care)

ADDITIONAL COMMUNITY TESTING RESOURCES

- Walgreens COVID-19 Drive-Thru Testing
  - 2002 S Thompson St Springdale AR. Ph: 479-756-1355
  - By appointment only. Online assessment must be completed first.
  - [https://www.walgreens.com/findcare/covid19/testing/consent](https://www.walgreens.com/findcare/covid19/testing/consent)

About the Northwest Arkansas Health Care Providers

The coordinated efforts and messaging from the Northwest Arkansas health care providers is a result of deep personal and professional relationships among the region’s health care systems and the Northwest Arkansas Council Health Care Transformation Division. The region’s health care providers were able to pivot their focus to address the COVID-19 crisis. Participating health care providers include Arkansas Children’s Northwest, Community Clinic, Mercy Northwest Arkansas, Northwest Health, UAMS Northwest, Veterans Health Care System of the Ozarks and Washington Regional Medical Center.

###